## INFINITI GUIDE TO CHARGEABLE WEAR AND USE



Exterior	Examples of Chargeable Excess Wear
Scratch	When scratch exceeds 3 inches, single or accumulative on painted panels When scratch exceeds 6 inches, single or accumulative on bumpers and wheels
Dent	Any panel with 4 or more dents (any size) When dent exceeds 2", single or accumulative. Any dent on panels that have been previously repainted
Chip	Excessive number of chips on any one panel - 10 or more
Hail Damage	Charges will be applied for this condition
Tears, Cracks or Punctures	Charges will be applied for this condition
Poor Quality Repairs	Charges apply for peeling paint, drips, orange peel, dirt, sand marks, wavy panel repairs, paint spidering or cracks, color mismatch, scratches covered with touch up paint, etc.
Frame/Structural/Unibody Damage	When damage has not been repaired
Paint Damage: Tree sap, acid rain spotting, bird droppings, fluid spills, etc)	When excessive clearcoat etching has occurred
Decals or vehicle wraps	Removal charges apply for decals applied to painted surfaces and for all wraps
Misaligned Panel	Charges will be applied for this condition
Interior Trim / Upholstery / Carpet	Examples of Chargeable Excess Wear
Burn, Hole, Tear, Cut	Charges will be applied for this condition
Singe	When greater than 1", single or accumulative
Stains	When stain is not removable as part of normal reconditioning
Windshield / Glass	Examples of Chargeable Excess Wear
Stars, bulls-eyes, cracks	Charges will be applied for this condition
Chips	When single chip is greater than 1/8", or within driver line of sight
Scratch	When single scratch is greater than 1/2" or within driver line of sight
Sandblasting	When sandblasting affects visibility
Window Tinting	When tint is peeling, fading, bubbles, mismatched or poses safety issue
Tires / Wheels / Wheel Covers	Examples of Chargeable Excess Wear
Tread Depth	When tread depth measures less than 1/8" at lowest point on tire
Puncture, Cut, Flat, Plugs, Bulge, Side Wall Damage	Charges will be applied for this condition
Tire Size	When tire does not match original tire size or quality
Wheels or Wheel Covers	When wheels or covers do not match original equipment. When scratch or curb rash exceeds 6 inches, single or accumulative.
Bent Wheel	When damage affects performance or safety
Part & Accessories / Misc.	Examples of Chargeable Excess Wear
Aftermarket parts	Charges apply when original equipment is missing, and for damage caused by removal or installation
Altered suspensions	Charges will be applied for this condition
Keys and Remotes	Charges will be applied when missing
Navigation discs, SIM/SD cards, spare tire, radio, etc.	Charges will be applied when original equipment is missing or is in-operative.
Engine / Mechanical / Other	Examples of Chargeable Excess Wear
Engine or Mechanical Damage	Mechanical, electrical or engine damage due to failure to maintain the vehicle in accordance with the owner's manual or maintenance schedule, including but not limited to damage caused by oil gelling or solidifying in the engine housing, more commonly referred to as sludge. Because oil sludg damage is not always readily ascertainable through a visual inspection, NMAC reserves the right to maintain a claim for engine damage caused by sludge, subsequent to the lease termination, if this condition is not discovered until then.
Inoperable electrical	Diagnostic fee & other charges may apply
Unusual engine noise	Diagnostic fee & other charges may apply
	Diagnostic fee & other charges may apply
Exhaust smoke	
	Excessive rust or perforations due to neglect or abuse
Exhaust smoke  Exhaust damage  Flood / Water Damage (unrepaired)	Excessive rust or perforations due to neglect or abuse  Charges will be applied for this condition
Exhaust damage	