Helpful Resources

BELOW IS A LIST OF HELPFUL RESOURCES THAT CAN BE USED TO LEARN MORE ABOUT THE VEHICLE’S SYSTEMS AND FEATURE OPERATIONS.

• VEHICLE OWNER’S MANUAL

• INFINITI CLIENT SUPPORT 1-800-662-6200
  Support is always available if your Infiniti retailer cannot assist you or you would like to provide INFINITI directly with comments or questions.

• INFINITI ROADSIDE ASSISTANCE 1-800-662-6200 (option 1)
  As part of the Infiniti Total Ownership Experience®, Roadside Assistance is available to you, 24 hours a day 365 days a year, for emergency roadside assistance.

• INFINITI ELITE® EXTENDED PROTECTION PROGRAM 1-800-662-6200
  Infiniti Elite® Assurance Products provide you with quality long-term protection and enhanced peace of mind.

• INFINITI FINANCIAL SERVICES CLIENT SUPPORT 1-800-627-4437
  For client support with your Infiniti Financial Services loan or lease.

• INFINITI FINANCIAL SERVICES www.infinitifinance.com
  Use the IFS Online Account Manager to check your account status, schedule recurring payments and access important forms.

• OWNER PORTAL 1-855-444-7244
  www.owners.InfinitiUSA.com/iowners
  Your Infiniti Owner Portal account contains your personal preferences, vehicle information and links to key vehicle features and services.

• INFINITI INTOUCH™ 1-855-444-7244 usa.infinitintouch.com
  This suite of digital alerts and remote services is your direct link to personal security, convenience and confidence.

• SiriusXM® RADIO 1-877-447-0011
  For support with your SiriusXM® subscription.

• INFINITIUSA.COM www.InfinitiUSA.com/bluetooth
  Reference this site for a list of compatible cellular phones and instructions on how to pair your cellular phone to your vehicle.

• INFINITI ELECTRONIC QUICK REFERENCE GUIDE
  (Use the Quick Response (QR) code or URL on this page or on the back cover).

To view detailed instructional videos, go to www.infinitiownersinfo.mobi/2019/q50 or snap this barcode with an appropriate barcode reader.
A cellular telephone should not be used for any purpose while driving so full attention may be given to vehicle operation.
- Always wear your seat belt.
- Supplemental air bags do not replace proper seat belt usage.
- Children 12 and under should always ride in the rear seat properly secured in child restraints or seat belts according to their age and weight.
- Do not drink and drive.

For more information, refer to the “Safety — Seats, seat belts and supplemental restraint system (section 1)”, the “Monitor, climate, audio, phone and voice recognition systems (section 4)” and the “Starting and driving (section 5)” of your Owner’s Manual.
Cockpit Overview

1. Upper display and menu control switch
2. Voice Recognition control switches
3. Headlight and turn signal switch
4. Cruise control switch
5. Vehicle information display control switches
6. Wiper and washer switch
Instrument Panel

1. INFINITI InTouch™ upper touch-screen display
2. INFINITI InTouch™ lower touch-screen display
3. Climate control panel
4. Audio system
5. Heated seat switches (if so equipped)
6. Shift lever
7. Infiniti controller
8. Lower instrument panel switches
   • Vehicle Dynamic Control (VDC) OFF switch
   • Idle Stop/Start (ISS) switch (if so equipped)
   • Trunk release switch
Meters and Gauges

1
2
3
4
5
6

3:41 PM
59°F

23 miles
5.1 bar

RPM × 1000

BRAKE

PERSONAL

1/2
1
2
3
4
5
6
7
8
9

0
100
200
300
400
500
600
700
800
900
1000

0
20
40
60
80
100
120
140
160
180

MPH

km/h
Meters and Gauges

1. Tachometer
2. Engine coolant temperature gauge
3. Shift lever indicator
4. Vehicle information display
5. Speedometer
6. Fuel gauge
Locking and Unlocking your Vehicle via the Door Handle

To use the door handles to lock and unlock your vehicle, make sure the Intelligent Key is with you (that is, in your pocket or purse).

- Touch the inside of the door handle ① to unlock the corresponding front door.
- Pushing the request switch ② while touching the inside of the door handle will unlock the rest of the doors.
- To lock the vehicle, push either door handle request switch ③ once.

To change the settings for the door locking and unlocking system, press the MENU button ④, then touch the "Settings" key on the lower display followed by the "Vehicle" key.

- To unlock all doors by touching the inside of the door handle, select "Selective Door Unlock".
- To disable unlocking by touching the inside of the door handle, select "Touch Sensitive Door Sensor".

Please see your Owner’s Manual for important safety information, system limitations, and additional operating and feature information.

Illumination Controls

INSTRUMENT BRIGHTNESS CONTROLS

- Press the + or – buttons ① to change the brightness of the vehicle information display and instrument panel.

CENTER DISPLAYS BRIGHTNESS CONTROL

To adjust the brightness of the center displays:

- For models with Around View® Monitor, press and hold the CAMERA button ②. Then, use the Infiniti controller to change the brightness.
- For models without Around View® Monitor, press the button, and use the Infiniti controller ③ to change the brightness.

Please see your Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
To turn the rain sensor function on and off:
1. Press the MENU button below the lower display.
2. Touch the “Settings” key and then the “Vehicle” key on the display.
3. Touch the “Rain Sensor” key to toggle the feature ON and OFF.

When the rain-sensing function is disabled, the AUTO position on the wiper stalk will work in conventional intermittent mode.

WIPER BLADE REPLACEMENT PROCEDURE
The windshield wipers must be in the service position in order to replace the wiper blades. To move the wiper blades to the service position:

• When the ignition switch is in the ON position or within 60 seconds of placing the ignition switch in the OFF position, lift the windshield wiper and washer lever upwards twice in less than 0.5 seconds. The windshield wipers will move to the service position automatically, and the wiper blades can now be replaced.

To move the wiper blades back to the original position:
• Place the wiper arm in the down position and lift the wiper and washer lever up for more than 1 second, or lower the lever down to operate at any wiper speed.

Please see your Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
Seat Adjustments

1. Seat cushion forward, backward, up and down adjustments
2. Seatback recline adjustment
3. Power lumbar support adjustment (if so equipped)
4. Thigh support adjustment
5. Driver’s seat side support

**SEAT BACK / LIFT STEERING WHEEL ON EXIT**
The driver’s seat and steering column will automatically move when the shift lever is in the P (PARK) position to allow the driver to get in and out of the driver’s seat more easily. “Lift Steering Wheel on Exit” and “Slide Driver Seat Back on Exit” can be turned on or off in the “Settings” menu under “Vehicle Settings” on the lower display.

Please see your Owner’s Manual for important safety information, system limitations, and additional operating and feature information.

Clock Set/Adjustment

To adjust the time and the appearance of the clock on the display:

1. Press the **MENU** button 1 below the lower display. Then, touch the “Settings” key on the lower display.
2. Locate and touch the “Clock” key to adjust “On-Screen Clock”, “Daylight Savings Time”, “Clock Format (24h)” and “Time Zone”.

Please see your INFINITI InTouch™ Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
Audio Control Menu

To adjust the audio settings:
1. Touch the icon 1 on the bottom left of the screen at any time.
2. Then, select the setting you would like to adjust on the screen 2.

Please see your INFINITI InTouch™ Owner’s Manual for important safety information, system limitations, and additional operating and feature information.

Heater and Air Conditioner (automatic)

The climate controls can be adjusted using the buttons on either side of the lower display or through the “CLIMATE” screen 1 on the lower display.

- To access the “CLIMATE” screen 1, press the CLIMATE button 2 below the lower display.

**HEATED STEERING WHEEL (if so equipped)**

To turn the heated steering wheel on or off, touch the “Steering Heater” key 3 on the lower display.

Please see your Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
Connecting your Cellular Phone or Device via Bluetooth®*

Using Bluetooth® technology, you can connect (pair) your cellular phone with the in-vehicle system for hands-free use of your cellular phone.

1. Press the **MENU** button below the lower display.
2. Touch the “Settings” key on the lower display.
3. Touch “Phone/Mail”.
4. Touch “Connect Device”.
5. Touch “Add New (X/5 Free)”.
6. Follow the instructions on the “Connect Device” screen. If a PIN appears on the screen, operate the Bluetooth® device to enter/confirm the PIN.

For any Bluetooth® connectivity issues, reboot your cellular phone or device.

* Some jurisdictions prohibit the use of cellular telephones while driving.

Voice Recognition

SYSTEM OPERATING TIPS

- The interior of the vehicle should be as quiet as possible.
- Speak naturally. Speaking too fast, too slow, too soft, or too loud makes voice recognition more difficult.
- Confirm that the correct voice commands are being used. Glance at the screen to see the currently available commands.

USING THE VOICE RECOGNITION SYSTEM

- Press the \( \mathcal{V} \) button on the steering wheel, and a list of commands will appear on the screen.
- After the tone sounds, speak the command.
- To skip the voice prompt and give the command immediately, press the \( \mathcal{V} \) button on the steering wheel to interrupt the system. Speak the next command after the tone sounds.
- To cancel the command, press and hold the \( \mathcal{V} \) button on the steering wheel.

Please see your INFINITI InTouch™ Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
If you have a compatible Bluetooth® device with streaming audio (A2DP and AVRCP profiles), you can set up a wireless connection between your Bluetooth® device and the in-vehicle audio system, enabling you to listen to the audio from your device through the vehicle’s audio system.

After connecting your Bluetooth® device, press the **DISC-AUX** button ① on the control panel to switch to Bluetooth® Streaming Audio.

For any Bluetooth® connectivity issues, reboot your cellular phone or device.

* Some jurisdictions prohibit the use of cellular telephones while driving. Please see your INFINITI InTouch™ Owner’s Manual for important safety information, system limitations, and additional operating and feature information.

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**Trip Computer**

The trip computer displays warnings and information for items such as the following:

- Fuel Economy
- Current and Average Speed
- Trip Distance
- Range
- Coolant temp.
- Navigation
- Drive Aids
- Audio
- Tire Pressures
- Chassis Control

To change the displayed item on the trip computer ③, press the ▼ or ▶ button ② on the steering wheel.

Please see your Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
Cruise Control (if so equipped)

SETTING A CRUising SPEED
• Push the cruise control ON-OFF switch ① to turn on the system.
• With the vehicle at the desired speed, push down the control switch ② to SET — to enable cruise control.
• The cruising speed can be adjusted to a higher or lower speed by toggling the control switch ② up or down.

CANCELING THE PRESET SPEED
• Push the CANCEL switch ② or tap the brake pedal.

INTELLIGENT CRUISE CONTROL (ICC) (if so equipped)
The ICC system is designed to maintain a selected distance from the vehicle in front of you and reduce the speed to match a slower vehicle ahead.
• To increase the distance to the vehicle ahead to be maintained by the ICC system, push the distance switch ③ until the display shows the desired set distance, which is shown by the number of lines on the set distance indicator ④.
• When a vehicle is detected ahead, a vehicle ahead detection indicator ⑤ will illuminate and your vehicle will reduce the speed to match the slower vehicle.

Please see your Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
Idle Stop/Start (ISS) (if so equipped)

The ISS activates to prevent unnecessary fuel consumption, exhaust emissions and noise.

- When the brake pedal is depressed and the vehicle is stopped, the engine will stop automatically.
- When you release your foot from the brake pedal, the engine will restart automatically.
- The ISS indicator light ① will inform you of the ISS status.
- The system can be temporarily deactivated by pushing the AUTO OFF switch ②.
- There are certain conditions in which the ISS will not activate, including:
  - When the steering wheel is operated or the wheels are not pointed straight ahead.
  - When the engine is warming up.
  - When the cabin temperature is below 68°F (20°C) or above 86°F (30°C).
  - When the front/rear defroster is on or the fan speed is at maximum.
- Please refer to the “Starting and driving (section 5)” of your Owner’s Manual for the additional conditions in which the ISS will not activate.

Please see your Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
Navigation System (if so equipped)

Use the Infiniti controller ① and OK button ② to navigate through the upper display screens.

- Press the button ③ to return to the previous screen.
- Press the MAP/VOICE button ④ to display the map.

SETTING A ROUTE

To set a route, first ensure that the correct region is selected on the upper display.
1. Press the MENU button ⑤ below the lower display.
2. Touch the “Destination” key ⑥ on the lower display.
3. Select the preferred destination setting method.
4. Enter the address number, street name, and city as prompted by the screen.

CANCELLING A ROUTE

1. Press the MENU button ⑤ below the lower display.
2. Touch the “Cancel Route” key ⑦ on the lower display.

GUIDANCE VOLUME

- While guidance is being announced, the guidance volume can be adjusted by turning the audio system volume knob.
- The guidance volume can also be adjusted in the “Settings” menu.
1. Press the MENU button ⑤ below the lower display.
2. Touch the “Settings” key and then the “Navigation” key ⑧ on the display.
3. Next, touch the “Guidance Preferences” key. Use the “-” and “+” keys ⑧ to adjust the volume.

Please see your INFINITI InTouch™ Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
INFINITI InTouch™ Services (if so equipped)

INFINITI InTouch™ Services combine personalized convenience settings and personal security features to compliment the Total Ownership Experience®. For more details on INFINITI InTouch Services or to enroll your vehicle, please visit usa.infinitiintouch.com or call 1-855-444-7244.

To access INFINITI InTouch Services:

1. Press the MENU button ① under the lower display.
2. Select the “InTouch Services” key ② on the lower display.
   · Press the in-vehicle telematics SOS button ③ (if so equipped) in case of an emergency, located above and in front of the rearview mirror.

INFINITI INTOUCH SERVICES ENROLLMENT

2. From your INFINITI Owner Portal account, enroll in INFINITI InTouch Services.
3. Download the INFINITI InTouch Services companion app from the App store and log in using your INFINITI Owner Portal ID and password.

Available services include, but are not limited to:
· Automatic Collision Notification
· Emergency Calling
· Stolen Vehicle Locator
· Alarm Notification
· Maintenance Alert
· Vehicle Health Report
· Scheduled Maintenance Notification
· Remote Door Lock/Unlock
· Remote Light and Horn
· Remote Engine Start
· Maximum Speed Alert
· Valet Alert
· Curfew Alert
· Destination Send-to-Vehicle
· Connected Search

The following services can also be accessed by touching the headset icon ④:
· Infiniti Personal Assistant
· Roadside Assistance

Please see your INFINITI InTouch™ Owner’s Manual for important safety information, system limitations, and additional operating and feature information.
This Quick Reference Guide is intended to provide an overview of some of the unique features of your new vehicle. Please see your Owner’s Manual for important safety information and system operation limitations. Features and equipment in your vehicle may vary depending on model, trim level, options selected, order, date of production, region or availability. Therefore, you may find information about features or equipment that are not included or installed on your vehicle.

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